

South Auburn Veterinary Hospital

307 Sacramento Street

Auburn, CA 95603

530-823-6310

www.southauburnvets.com



Dear valued client:

Amid the on-going concerns for the Coronavirus, our top priority is the health, safety, and wellbeing of our patients. We understand the concern and uncertainty you may be experiencing around this evolving situation, and we are committed to being responsive and flexible to our clients needs.

- ❖ We can come to your house! We are offering house calls at a discounted rate to provide you with the help that you need.
- ❖ We are offering curbside assistance. We can see your pet at our hospital in your vehicle so that you do not need to come inside the hospital. If you need to pick up prescriptions or food (please call ahead) we can also deliver these out to your car. Just give us a call when you arrive and we will assist you curbside.
- ❖ We can also send prescriptions to your house via mail or you may order them from our online pharmacy. You may experience increased email communications from our online pharmacy called Covetrus in the upcoming weeks. The purpose is to familiarize everyone with their products and services.
- ❖ We are also pleased to announce that we can provide telemedicine *in some instances for established patients*. If you have an iphone or ipad and the Facetime app. we can have you video consult with one of our veterinarians.
- ❖ We are dedicated to maintaining the highest level of cleanliness for our staff, hospital, and you.

We want everyone to feel safe. Please know that you and your furry family's health is our first priority.

Call us at (530) 823-6310 and we will plan the best course of action for your pet

Sincerely,

South Auburn Veterinary Hospital